

Online Virtual Event  
**Schulich Dentistry Western University**

**DATE:** WEDNESDAY NOVEMBER 10, 2021

**TIME:** 6:30 PM – 8:00 PM

**OPEN TO YEARS 3, 4 & ITD 1, 2**

**SPEAKER:**

Leslie Redmond, Assistant  
Dental Information Officer

## The ODA Suggested Fee Guide for General Practitioners

Recognizing that the *ODA Suggested Fee Guide for General Practitioners* is an important part of running a business, both ethically and economically, this course is designed so that dentists can accurately and effectively interpret the guide and gain a better understanding about the world of dental insurance. Participants will hear best practices in choosing the correct procedure codes, fee development and communications with both patients and third parties.

### Learning Objectives:

- Identify and apply principles required to develop and communicate fees and report services using the *ODA Suggested Fee Guide for General Practitioners*, acknowledging the link to professional conduct
- Identify the roles and responsibilities of the dentist, as they relate to dental plans
- Be familiar with the key aspects and the importance of record-keeping and documentation, as it relates to reporting and communicating with third-party payers



**Leslie Redmond**

As Assistant Dental Information Officer in the Practice Advisory Services department of the Ontario Dental Association, Ms. Redmond provides technical expertise regarding the use of the *ODA Suggested Fee Guides* to ODA members and their staff. In addition to matters related to procedure codes, she also provides support and direction to members on dental claims adjudication. Ms. Redmond brings over 35 years of experience in both private and community dental practice to the ODA.